



**THE COLLEGE OF COMPLEMENTARY HEALTH PROFESSIONALS
OF BRITISH COLUMBIA**

SUMMARY PROTECTION ORDER

Pursuant to sections 126 and 259 of the *Health Professions and Occupations Act* [SBC 2022] c.43 and upon direction from a panel of the Investigation Committee, **THE REGISTRAR ORDERS THAT:**

Douglas Kropp, Massage Therapist (the “Respondent”), has the following limits and conditions on their practice of massage therapy:

- a) The Respondent may not treat patients who identify as female;
- b) The Respondent must immediately post a notice, in a prominent position, on all online booking pages associated with the Respondent the following statement:

Douglas Kropp, Massage Therapist, is prohibited from treating patients who identify as female, by order of the Registrar of the College of Complementary Health Professionals of British Columbia, dated June 15, 2026. The order is available on the College’s website at:

<https://cchpbc.ca/public/disciplinary-action-citations/>

- c) The Respondent must also immediately post a notice, in a prominent and visible place in any waiting room of any clinic where he provides massage therapy treatment a notice that is printed on 8 x 11 inch paper and in 14-point font or larger stating in English:

Douglas Kropp, Massage Therapist, is prohibited from treating patients who identify as female, by order of the Registrar of the College of Complementary Health Professionals of British Columbia, dated June 15, 2026. The order is available on the College’s website at:



<https://cchpbc.ca/public/disciplinary-action-citations/>

- d) The Respondent must also post in a prominent place in any treatment room where he provides massage therapy treatment, a notice that is printed on 8x11 inch paper and in 14-point font or larger stating in English:

Douglas Kropp, Massage Therapist, is prohibited from treating patients who identify as female, by order of the Registrar of the College of Complementary Health Professionals of British Columbia, dated June 15, 2026. The order is available on the College's website at:

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- e) The Respondent must, by 6:00 p.m. every Friday, while these restrictions are in effect, provide the College with, or electronic access to, the Respondent's calendar, including the name and contact information for each patient he treated in the preceding week.

DATE EFFECTIVE: June 15, 2026

BY

CARIN PLISCHKE
Registrar