



Strategic Framework

Underpinning the Strategic Plan is a commitment to anti-discrimination and patient-centricity, enabling improved patient outcomes through the work we deliver each and every day.

Vision: A reimagined regulator, creating new ways to achieve regulatory excellence.

Mandate: Protect the public from harm and discrimination.

Values:

Integrity

We act with honesty, uphold strong moral and ethical principles, and are true to our values even when no one is watching.

Results

We are all accountable to achieve results and committed to organizational excellence.

Innovation

We are curious and always learning, improving, and growing.

Collaboration

We work with others as a team to accomplish positive results and outcomes.

Strategic Goals:

Achieve Regulatory Excellence

Upholding and elevating our commitment to safeguard the public.

Strengthen Organizational Foundations

Establishing core systems to support future innovation.

Foster People and Culture

Cultivating a dynamic workforce within a unified organization, driven by continuous learning and high-performing talent.