



**Type:** Consent Resolution (under the *Health Professions Act*)

**Name:** Hristian (Chris) Velkov, Massage Therapist

**Location:** Burnaby, BC

**Date of Action:** May 14, 2026

**Nature of Action:** On May 14, 2026, the Registrant Hristian (Chris) Velkov voluntarily entered into an undertaking and consent agreement (the “UCA”) with a panel of the Inquiry Committee of the College of the Complementary Health Professionals of BC (the “College”) to address the conduct that was subject of a complaint investigation (the “Conduct”).

As part of the agreement, the Registrant agreed to the following terms:

1. Formal reprimand from the College;
2. Not to further breach the sections of the *Practice Standards for Registered Massage Therapists* (the “Practice Standards”) and the *College’s Bylaws* (the “Bylaws”) he admitted to breaching;
3. Public notification of the terms of the UCA;
4. Within one month of signing the UCA, provide written confirmation of his review and thorough familiarization with the Bylaws and the Practice Standards including the Code of Ethics, Record Keeping and Advertising and Use of Title provisions.
5. Within three months of signing the UCA, completion of an Electronic Medical Records Course;
6. To meet with a College Practice Advisor to discuss conduct issues;
7. Agrees to cooperate with random audits of any of his practice locations as well as his patient and other records for a period of 12 months;
8. Within four months of signing the UCA, payment of a portion of the costs of the investigation in the amount of \$500 and a fine of \$250.00 to the College.

**Resolution:** The UCA relates to a complaint received by the College on May 16, 2024, regarding the billing and record keeping practices and conduct of the Registrant. As part of the UCA, the Registrant admitted to the following:

- Engaging in billing and record keeping which did not accurately reflect the claims submitted to insurers, contrary to the Code of Ethics Practice Standard.
- Breached the Bylaws related to the Record Keeping Practice Standard by:
  - Failing to maintain accurate insurance claim records that reflected the amount claimed and the amount of other payments;
  - Failing to maintain an accurate appointment record or daybook containing the names and treatments provided to patients;



- Failing to accurately record cancellations, substitute or amended appointments;
- Failing to ensure that information contained in the Health Care Records and Other Records was current, accurate and complete.
- Breached paragraph 1 of the Advertising and Use of Title Practice Standard by engaging in marketing activities that were false, inaccurate, misleading or unverifiable.

The Registrant admitted that the Conduct amounted to professional misconduct. Not adhering to the set practice standards for his profession, represents a failure to adhere to professional and ethical obligations.

The panel of the Inquiry Committee is satisfied that the terms of the UCA will protect the public interest.