



# Information Access

## Find information online

Most of the information you can request is already available on the website:

- [Annual Reports](#)
- [Disciplinary Action & Citations](#)
- [Public Notification Policy](#)
- [Practice Standards and Professional Guidelines for Registrants](#)
- [Registry](#)
- [Privacy Policy](#)

You may submit a freedom of information (FOI) request if what you are looking for is not on our website.

## Request Information (FOI request)

You may make a request online using this form [FOI Request](#).

For FOI requests for your own personal information, there are no application or processing fees.

For general FOI requests, a **\$10 non-refundable application fee** will be payable by cheque once we confirm by email that your request is being processed. Please note that additional fees may also apply; you will be advised of those fees at the same time.

## Exceptions to what we can disclose

In most cases, you will receive the record(s) you requested; however, the College is unable to disclose certain types of information.

The exceptions to disclosure are listed in sections 12 to 22 of the *Freedom of Information and Protection of Privacy Act* (FIPPA).

## What to expect after making a request

FIPPA requires us to respond within 30 business days of receiving an FOI request. We may extend that time at our discretion if the request is complex.

We may withhold information under exceptions in [sections 12 to 22 of FIPPA](#)



## How we protect your personal information

We are committed to protecting your privacy ([hyperlink to privacy notice](#)). We collect, use and disclose personal information in accordance with the *Health Professions Act*, the *Health Professions and Occupations Act*, and the *College Bylaws* and *FIPPA*.

Information in the College's custody or control is managed in a manner that complies with [FIPPA](#).

## FOI process complaint

If you have a complaint about our FOI process, you may submit it to:

Office of the Information and Privacy Commissioner  
PO Box 9038, Stn Prov Govt  
Victoria BC V8W 9A4

[www.oipc.bc.ca](http://www.oipc.bc.ca)

## CCHPBC's Information Access Office

### Attention: Privacy Officer

900 – 200 Granville St.  
Vancouver, BC, V6C 1S4  
Telephone: 604-742-6670  
Fax: 1-604-608-9726

Email: [foi@cchpbc.org](mailto:foi@cchpbc.org)

## Updates to the Information Access Notice

We reserve the right to update this notice at any time. Individuals are encouraged to periodically review this document for updates.

*Date published: February 24, 2026*