



# Registered Massage Therapists 2026 Registration Renewal

## Frequently Asked Questions

**Please note:** CCHPBC receives a high volume of inquiries through emails and phone calls during the renewal period. We may take longer than usual in order to accurately address each registrant's inquiry. If the matter affects a large group of registrants, kindly note we are working proactively to address them. We appreciate your patience and understanding as we work to assist with your inquiries one by one.

**Q1: I renewed my practising/non-practising registration in December 2025, do I have to complete the renewal again?**

A: Yes, Registered Massage Therapists are required to complete the registration renewal if they wish to maintain practising/non-practising registration for **April 1, 2026 – March 31, 2027**. The December 2025 renewal period was for January-March 31, 2026 and was charged at a pro-rated fee based on three months of registration.

**Q2: Can I change my status from former/practising to non-practising status?**

A: Yes, you must send the Application for Non-Practising Registration form to [registration@cchpbc.ca](mailto:registration@cchpbc.ca) in time for it to be processed before March 31, 2026. You must also complete your renewal before 11:59PM on March 31, 2026 to keep Non-Practising status for April 1, 2026-March 31, 2026. Please note that late fees for RMTs still apply after March 16, 2026.

RMTs must request the form from [registration@cchpbc.ca](mailto:registration@cchpbc.ca)

**Q3: When do I have to complete my change of status by?**

A: Your change of status to Non-Practising registration must be completed before 4:30PM on March 31, 2026 and you must complete your renewal before the 11:59PM March 31, 2026 deadline.

**Q4: What happens if I miss the renewal deadline?**

A: If you do not meet all renewal requirements (licence renewal and payment) by 11:59PM on March 31, 2026, the consequences are significant:

- Your licence is cancelled, and you cannot work until your licence is reinstated.
- You must apply for and be successfully reinstated before returning to work.
- You are charged a reinstatement application fee in addition to the annual licence fee and must complete a Criminal Record Check Consent Form and Reinstatement Application.



Technical difficulties or other challenges encountered are not a valid reason for failing to complete the renewal process by the deadline. If you encounter any issues, please contact [registration@cchpbc.ca](mailto:registration@cchpbc.ca) as soon as possible to ensure your renewal is completed by the deadline.

**Q5: How do I cancel my registration?**

A: Email [registration@cchpbc.ca](mailto:registration@cchpbc.ca) to obtain the Cancellation Form and instructions if you wish to cancel your registration prior to April 1, 2026.

**Q6: What are the requirements for my registration renewal?**

A: You are required to complete your renewal application in the [Registrant Portal](#) and pay the registration fee. Not having other administrative requirements, such as Professional Liability Insurance, Standard First Aid/CPR-C, Criminal Record Check etc. will not prevent your renewal but are subject to audit by the College. It is the responsibility of the registrant to ensure that they always meet all administrative requirements.

**Q7: Do I have to complete continuing education requirements?**

A: No, Effective February 18, 2026, completion and reporting of existing QA requirements listed below will not be required:

- Continuing Education (CE)
- Practice Development Programs (PDP)
- Practice Support Program (PSP)
- Required course

Please see the College's news release [here](#), or contact [QAPrograms@cchpbc.ca](mailto:QAPrograms@cchpbc.ca) for more information.

**Q8: I am an RMT and I can't renew but have completed my professional development plan (PDP), what am I missing?**

A: If you are unable to renew, please ensure that you have no unpaid invoices. If you are still unable to access the renewal, please contact [registration@cchpbc.ca](mailto:registration@cchpbc.ca) as soon as possible to ensure that you are able to complete your renewal by the deadline.

**Q9: What are the fees associated with this year's renewal?**

A: Registered Massage Therapist fees

- Practising renewal \$890
- Non-practising renewal \$375
- Late renewal \$100 (penalty added to renewals completed between March 17 to 31, 2026)



**Q10: I will not be practising April 1 but plan to practise later in the year. What are my renewal options?**

A: You can choose to maintain your full licence for the year by renewing during the renewal period or cancel your licence effective April 1, 2026 and apply for reinstatement prior to returning to practice.

**Q11: After this renewal, do I have to complete another registration renewal this year?**

A: No, once you renew your registration for April 1, 2026-March 31, 2027 you will not need to renew your registration until 2027.

**Q12: Do I have to complete the Health Profession Corporation Permit (HPC) renewal?**

A: No, all Registered Massage Therapy Health Profession Corporation permits are valid until March 31, 2027.

**Q13: When do I have to complete the registration renewal by?**

A: To avoid the \$100 late renewal fee, Registered Massage Therapists must complete their registration renewal before March 17, 2026. All Registered Massage Therapists must complete their renewal by 11:59PM March 31, 2026 to avoid their registration being cancelled.

**Q14 I have noted a response in my declaration. Can you please advise on the process and when I will know my registration renewal has been approved and completed?**

A: When a written response is received to a declaration it is flagged for manual review. Once it is reviewed your application will either be approved or you will be asked for additional information for the review. You can contact the College at [registration@cchpbc.ca](mailto:registration@cchpbc.ca) for the status of your application.

**Q15: The system does not allow me to pay my registration fee. What should I do?**

A: Please try and pay the invoice under "Fees & Receipts" in the [Registrant Portal](#). If you are unsuccessful or no invoice is there please contact [registration@cchpbc.ca](mailto:registration@cchpbc.ca).

**Q16: My registration expiration date is still March 31, 2026 but I have received email confirmation of my renewal. How do I fix this?**

A: All Registered Massage Therapists who complete their renewal during the renewal period will have their registration expiration date updated automatically in April. This does not impact your ability to practise as long as your renewal was completed within the renewal period.



**Q17: I don't have access to a computer, how do I complete the online renewal?**

A: You may complete the renewal on a mobile device or use a publicly accessible computer such as those available at the Public Library.

**Q18: I don't have a credit card, how do I make payment?**

A: You can pay by certified bank order, cheque, or money order. When you mail or drop off a cheque, money order, or bank draft, please ensure there is enough time for it to be received before the March 31, 2026 deadline.

Please ensure that you make the cheque, money order, or bank draft payable to **College of Complementary Health Professionals of BC**.

Please mail it to the following address:

**College of Complementary Health Professionals of BC.  
ATTENTION TO: Licensure Department (RMT Registration)  
900 – 200 Granville St.  
Vancouver, BC V6C 1S4**

**Q19: Can I break my registration fee payment into installments?**

A: The College does not offer a standard installment plan for registration fees. Financial hardship requests are considered on a case-by-case basis, please contact [registration@cchpbc.ca](mailto:registration@cchpbc.ca) for more information.

**Q20: How do I proceed with changing my name?**

A: Please send two pieces of government-issued identification with your new name to [registration@cchpbc.ca](mailto:registration@cchpbc.ca). Please be sure to include your current name on the Public Register or your Registration Number.

**Q21: Do I have to complete my reinstatement before March 31, 2026?**

A: In order to be eligible to practise on April 1, 2026 you will need to complete your reinstatement requirements before March 31, 2026. Please contact [registration@cchpbc.ca](mailto:registration@cchpbc.ca) for specific information on your reinstatement.

**IMPORTANT: HPOA and changes to Bylaws**

The information on status changes/reinstatement requirements mentioned above is based on current CCHPBC [Bylaws](#). The *Health Professions and Occupation Act* (HPOA) received royal assent in 2022. When the HPOA becomes enforced, there may be changes in Bylaws that impact requirements. Information about any changes will be communicated to all practising and non-practising registrants via email when it is available.