



Type: Consent Resolution

Name: Guo Ai Xin, R.Ac.

Location: Surrey, BC

Date of Action: September 23, 2025

Nature of Action: The registrant, Guo Ai Xin, voluntarily entered into an undertaking and consent agreement with a panel of the Inquiry Committee of the College to address the conduct that was the subject of a complaint investigation (the “Conduct”).

As part of the agreement, Ms. Xin agreed to the following terms:

1. Formal reprimand from the College.
2. Undertaking not to repeat the Conduct.
3. Suspension of Ms. Xin’s registration with the College for a period of three months.
4. Completion of extensive remedial education on professional ethics and record-keeping.
5. Cooperation with random audits of Ms. Xin’s billing and clinic records.
6. Payment of a portion of the costs of the investigation in the amount of \$350.

Reasons: The undertaking and consent agreement relates to a complaint made by a patient on October 16, 2023.

Ms. Xin admitted to fraudulently signing a receipt for an acupuncture treatment using her name and registration number when she did not provide any service to the patient. Ms. Xin also admitted to failing to protect her registration number, thus allowing clinic staff to incorrectly bill for acupuncture treatment when Ms. Xin did not provide any service to the patient.



The Conduct violates s. 5 (a) of the Ethical Practice and Professional Accountability practice standard for traditional Chinese medicine practitioners and acupuncturists and constitutes professional misconduct.

The Conduct represents a fundamental breach of trust between a healthcare professional and the public. Insurance systems rely on accurate and honest billing, and falsifying documentation undermines that trust. Fraudulent billing is unethical and can result in the misuse of public or private resources intended for patient care. Ms. Xin's Conduct has the potential to harm both patients and the reputation of the profession as a whole.

The panel of the Inquiry Committee is satisfied that the terms of the undertaking and consent agreement will protect the public interest.