

Craig Hall, RMT

Location:

Surrey, BC

Date of Action:

April 24, 2023

Nature of Action: The registrant, Craig Hall, voluntarily entered into an undertaking and consent agreement with the Inquiry Committee of the College.

As part of the agreement, the registrant agreed to the following terms:

1. a one-week suspension;
2. undertakings not to repeat the conduct; and
3. payment of a portion of the costs of the investigation in the amount of \$500.

Reasons: The undertaking and consent agreement relates to a complaint made by a patient (the "Patient") on November 18, 2021.

As part of the undertaking and consent agreement, the registrant admitted to the following facts:

- a. On November 16, 2021, he accessed the Patient's patient record at the clinic to confirm the street number of the Patient's place of residence. He put together a gift of a bottle of wine and a liquor store gift card for the Patient, and dog treats for the Patient's dogs (the "Gift"). He intended the Gift to be an apology to the Patient because he had arrived late for her massage therapy appointment with him that morning.
- b. Later that day, he arrived at the Patient's place of residence; he rang the doorbell, but the Patient did not answer the door. He then telephoned the Patient; however, the Patient did not answer the telephone. He then opened the gate to the Patient's residence and left the Gift on the Patient's porch.

Mr. Hall admitted that by engaging in the conduct described above, he committed professional misconduct and contravened: sections 1 and 10 of the

College's Standard of Practice on Boundaries; section 2 of Schedule "E" to the College's Bylaws; and section 13 of the College's Code of Ethics.

Specifically, Mr. Hall admitted that he engaged in professional misconduct when he accessed the Patient's health record to confirm the street number of the Patient's place of residence (her personal information) without her consent. RMTs must only access and use patient information in accordance with the *Personal Information Protection Act* and CMTBC standards.

Mr. Hall also admitted that he engaged in professional misconduct when he put together the Gift for the Patient and personally delivered the Gift to the Patient's place of residence. RMTs are prohibited from giving gifts to patients except where the RMT's objectivity or ability to act in the patient's best interests will not be compromised.

The Inquiry Committee is satisfied that the terms of the undertaking and consent agreement will protect the public interest.