

Norman Holler, RMT

Location:

Whitehorse, Yukon

Date of Action:

Mar 30, 2016

Nature of Action: An undertaking and consent of the registrant under section 33(6)(c) of the Health Professions Act (the “Act”) providing for limits and conditions on the registrant’s practice, including:

- an undertaking to successfully complete a College-approved course (or courses) on the topics of professional boundaries, professional communications, draping, informed consent, scope of practice, and record-keeping/charting;
- an undertaking to receive mentoring;
- an undertaking to pay the College \$1,000 in costs; and
- an undertaking to pay to the College a fine in the amount of \$500.

Reasons: The College received a complaint from a former female patient of the registrant (the “Complainant”).

The registrant admitted to having committed professional misconduct by:

1. draping the Complainant such that her breasts were exposed on multiple occasions;
2. conducting an assessment of the Complainant by having her walk about the room while she was only wearing thong underwear, and was otherwise unclothed;
3. failing to properly drape and/or position the Complainant, which may have resulted in the registrant inadvertently placing his thumb on the Complainant’s genitals over her underwear;
4. failing to obtain the Complainant’s continued informed consent to treatment; and
5. failing to comply with record-keeping requirements.

By engaging in the admitted conduct, the registrant has violated several sections of the CMTBC’s Code of Ethical Conduct and the Standards of Practice.