

Enlighten

News from the CNPBC



June 15, 2022



This email is being sent by CNPBC on behalf of the Ministry of Health and the PRIME initiative. Questions should be directed to PRIMESupport@gov.bc.ca or 1-844-397-7463.

It's PRIME time!

Health professionals and sites must be approved to access patient profiles in [PharmaNet](#) by the Ministry of Health. They request this approval in [PRIME](#), an online application. PRIME protects practitioner and patient information.

Registrants of the College of Naturopathic Physicians can apply to access PharmaNet as of June 16, 2022. The College of Naturopathic Physicians requires:

- All prescribing naturopathic physicians to enrol in PRIME.
- Non-prescribing naturopathic physicians to enrol in PRIME if they wish to access PharmaNet.
- Anyone accessing PharmaNet on behalf of a naturopathic physician (e.g., to prepare patient charts) to enrol in PRIME.

Next Steps

1. Ensure you have the [BC Services Card app](#) set up and up to date. The app proves who you are online. PRIME only collects your name, birthdate and address from

the app, to identify you. This use is completely separate from your PHN and healthcare information.

2. If you run a private practice:
 - Select a PharmaNet software vendor that best suits your practice needs. For private community practice vendor contact information [click here](#). It is the vendor's application that you use to access PharmaNet.
 - CareConnect: careconnect@phsa.ca | www.my.careconnect.ca/
 - Excelleris: 1-866-728-4777 | www.excelleris.com/
 - iClinic Inc.: 604-566-9862 | www.iclinicmr.com/
 - Medinet: 1-800-737-3771 | www.medinet.ca
 - Plexia Electronic Medical Systems Inc.: 604-269-3733 | www.plexia.ca
 - [Register your site](#). You will need to do this before individuals at the practice enrol in PRIME – see instructions below
3. [Enrol as a user in PRIME](#) – see instructions below

How to register a site

A site is a combination of a physical location and a PharmaNet software vendor. If a practice has one location with two PharmaNet software vendors, they would have two sites. If they have two locations and one vendor, they have two sites.

1. Contract a PharmaNet software vendor.
2. Identify someone who is legally authorized to sign the Organization Agreement for PharmaNet Use in PRIME. They do not need to be a PharmaNet user or regulated health professional (“signing authority” in PRIME).
3. Identify someone to register the site in PRIME. This does not have to be signing authority (see step 2), but the signing authority must read and accept the Organization Agreement online. They will need a BC Services Card app.
4. The person registering the site will need an up-to-date BC Services Card app and the practice's municipal business license, which they will upload a copy of in PRIME.
5. Go to [PRIME](#) to begin registration.

Full information about registering a site, with a video tutorial, is available at [Community Health Practice Access to PharmaNet](#).

****Note:** You must complete your site registration before anyone at the site can enrol in PRIME.

How to enrol in PRIME

You need:

- The BC Services Card app set up and up to date. See [instructions](#)
- Your CNPBC registration number
- The email address for the office manager or vendor who sets up access to PharmaNet for users at your site

If you have already enrolled in PRIME

Naturopaths are independent PharmaNet users as of June 16, 2022.

If you enrolled in PRIME before June 16, 2022 as a naturopath you need to:

1. Return to [PRIME](#)
2. Update your profile if needed
3. Read and accept the terms of access again (a different one will be assigned)

Resources:

- Information on [PRIME](#)
- information on PRIME site registration
- [PRIME application – individuals](#)
- [PRIME application – sites](#)

Deadline to enrol as a user and /or register a site

If you had access to PharmaNet before June 16/22, you must apply to the Ministry of Health via PRIME by June 30, 2022 to retain that access. All new users: we encourage you to register your site and enrol between June 16 and June 30, 2022 as focused support will be available to you.

Thank you!

PRIME Support

1-844-397-7463

PrimeSupport@gov.bc.ca

A Note From the Registrar

We just wanted to get you this information quickly, and will send a second June newsletter soon.

Stay well.

Carina Herman

We acknowledge with respect that the land on which we gather is the unceded and traditional territories of the Coast Salish peoples - skwxwú7mesh (Squamish), selííwítulh (Tsleil-Waututh), and xʷməθkʷəyəm (Musqueam) nations whose historical relationships with the land continue to this day.



Copyright © 2022 College of Naturopathic Physicians of British Columbia, All rights reserved.

Our mailing address is:

College of Naturopathic Physicians of British Columbia

605 Robson Street

Suite 840

Vancouver, BC V6B 5J3

You are receiving this email because you are either a registrant of CNPBC or you signed up to receive emails from us. CNPBC is legally required to deliver notices about naturopathic practice and professional regulation to its registrants. If you are a retired naturopathic doctor or if you are not a registrant and no longer wish to receive emails from us, you may [unsubscribe from this list](#).